



## Chinese Garden of Friendship General Conditions of Entry

**Chinese Garden staff and management** are dedicated to providing a safe and enjoyable environment for all patrons, staff and clients. These general conditions of entry are applicable to all visitors, clients, patrons and staff attending the Chinese Garden of Friendship and are subject to change without notice.

Entry into the Chinese Garden is subject to the following general conditions:

1. The right of admission is reserved. The Chinese Garden staff have the right to refuse entry to, or to remove from, the Chinese Garden any persons who are intoxicated or disorderly, or whose conduct is unlawful or offensive, or who are not entitled to attend an event. Any persons who cause a disturbance, or who refuse to comply with reasonable requests from the Chinese Garden staff, may be removed from the venue.
2. In accordance with the *Smoke-Free Environment Act 2000*, the Chinese Garden is a smoke-free venue. Smoking is not permitted anywhere inside the venue. Any patrons who refuse to comply, will be removed from the venue.
3. It is to be clearly noted that under the *Civil Liabilities Act 2002 No 22*, general admission crowds and general access may cause recreational risk. All patrons purchasing tickets, or attending events within the Chinese Garden, are asked to assess their own risk prior to entry.
4. Persons under the age of 12 must be under the direct supervision of an adult at all times. At the discretion of the Chinese Garden staff, they reserve the right to refuse entry to, or to remove from, the Chinese Garden, or to refer to the police, any persons under the age of 12 who are without adult supervision.
5. Bags and other items may be subject to inspection and patrons may be searched. Any persons who refuse inspections or searches may be denied entry to the Chinese Garden.
6. The Chinese Garden is a Licensed Premises and fully supports and practices the Responsible Service of Alcohol. Any person found inside the Chinese Garden to be intoxicated, violent, quarrelsome or disorderly will be removed and prevented from re-entering. Police will be notified of any person found supplying minors with alcohol and these persons will also be removed from the Chinese Garden.
7. Visitors are not permitted to bring external or commercial food or beverage products into the Teahouse of the Chinese Garden. Decisions about whether such products will be permitted in the Garden are at the discretion of the Chinese Garden management or based on specific event requirements. Visitors will be advised to dispose of such items or will have the items confiscated prior to entering the Chinese Garden. This does not apply to food or beverages for persons with special dietary requirements.
8. The Chinese Garden staff will refuse entry to persons who are drug affected or carrying drugs.
9. The Chinese Garden staff will refuse entry to persons carrying, or attempting to bring in, alcoholic beverages, cans, glass and bottles (including PET bottles unless otherwise expressly stated).



10. The Chinese Garden staff will refuse entry to persons carrying, or attempting to bring in, weapons (real or replica), laser pointers, fireworks, chains, glow sticks, skateboards, skates and scooters.
11. The Chinese Garden staff may refuse entry of persons with larger backpacks and bags, other than handbags or bags of similar size.
12. The Chinese Garden staff will refuse entry of persons with drones and, or, other remote-controlled devices.
13. No animals can be brought onto the premises, except for assistance animals. No animals may be left unattended outside of the Chinese Garden.
14. All patrons are responsible for their own property and whilst the Chinese Garden staff will take precautions to reduce damage or theft, responsibility will not be taken for damage or loss of personal property.
15. All patrons are required to be appropriately dressed and wear shoes at all times for their own safety. The Chinese Garden staff reserve the right to deny entry to visitors wearing clothing items displaying offensive text and/or images.
16. Visitors must take extra care around uneven surfaces and the water's edge. It is advisable that visitors wear flat, non-slippery walking shoes.
17. Visitors cannot cause any damage to the Chinese Garden structures and environment, including its fauna, flora and wildlife. Feeding wildlife, including koi fish, birds and water dragons, is prohibited unless under the supervision of the Chinese Garden staff.
18. Visitors should not harm any wildlife within the garden. Chasing, or throwing rocks at animals is strictly prohibited.
19. Visitors must be aware that animals within the garden are wild and can be unpredictable, especially during breeding season. Beware of swooping birds.
20. Visitors only have access to the stone or paved pathways of the Chinese Garden. Visitors are not permitted to enter the garden beds, climb trees or the rockery, or swim in the lake. This includes the grassed areas and lawns of the Chinese Garden.
21. Visitors are welcome to take images for personal use. All school and commercial entities must seek prior approval and follow venue hire terms and conditions. Please refer to the Filming and Photography Information Pack on our website for further details.
22. The pavilions around the garden may be hired for an extended period. For further details on Venue Hire, please refer to our website.
23. Bikes are to be chained at the appropriate parking spots on the Chinese Garden forecourt.
24. Visitors should be aware that the Chinese Garden is monitored by a CCTV network.
25. The Chinese Garden forecourt is a pedestrian precinct. No vehicles are permitted on site.

**The Chinese Garden staff and management appreciate your understanding and cooperation.**